

NO HOT WATER? OR RUNNING OUT OF HOT WATER FAST?

Water Heater FAQ

If you are running out of hot water quickly when using your electric water heater, you might have a bad lower element. Electric water heaters use two elements to heat the water. The top element is the primary heater and heats the water in the top portion of the tank. When it is done heating the water, a switch turns off the top element and turns on the bottom element. The bottom element then heats the water in the bottom portion of the tank and turns off.

If the bottom element is broken, you will experience a shortage of hot water. If the top element is broken, you will have no hot water at all.

Occasionally we get calls from members concerned their shortage of hot water may be due to the load management receiver malfunctioning. We encourage members to call if this is suspected, but it rarely happens. A call to a plumber will more than likely be the best remedy. You can check if our load management program is controlling at the following link: <http://lmreports.eastriver.coop/loadgraphandcontroldatagen.htm>



Energy Efficiency Tip of the Month

Heading out of town for the holiday season?

Remember to unplug electronics that draw a phantom energy load. Some gadgets like TVs, phone chargers, gaming consoles and toothbrush chargers use energy when plugged into an outlet—even when they're not in use.



Heating season is upon us!

If you have an electric heat meter, be sure to check that the breaker to the heat meter is turned on to collect the discounted heat rate! Call our office with any questions (605) 463-2507.

Winter Reminder

As you push or pile snow after a winter storm, please keep in mind the safety of our linemen by keeping snow clear of the transformer and meter in your yard. The linemen need at least a 15 foot radius to work on the equipment safely. Thanks for your cooperation!



Merry Christmas and Happy New Year!

From our co-op family to yours, wishing you a happy holiday season and a joyous New Year.

B-Y Electric's office will be closed Dec. 23 and 24 for Christmas, and Dec. 31 for New Year's Eve.